

# Model 3900 Downflow

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## *Service Manual*

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**IMPORTANT: Fill in Pertinent Information on Page 3 for Future Reference**

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# Table of Contents

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**IMPORTANT PLEASE READ:**

- The information, specifications and illustrations in this manual are based on the latest information available at the time of printing. The manufacturer reserves the right to make changes at any time without notice.
- This manual is intended as a guide for service of the valve only. System installation requires information from a number of suppliers not known at the time of manufacture. This product should be installed by a plumbing professional.
- This unit is designed to be installed on potable water systems only.
- This product must be installed in compliance with all state and municipal plumbing and electrical codes. Permits may be required at the time of installation.
- If daytime operating pressure exceeds 80 psi, nighttime pressures may exceed pressure limits. A pressure reducing valve must be installed.
- Do not install the unit where temperatures may drop below 32°F (0°C) or above 110°F (43°C).
- Do not place the unit in direct sunlight. Black units will absorb radiant heat increasing internal temperatures.
- Do not strike the valve or any of the components.
- Warranty of this product extends to manufacturing defects of the vessel and controller, not the membrane. Misapplication of this product may result in failure to properly condition water, or damage to product.
- A prefilter should be used on installations in which free solids are present.
- In some applications local municipalities treat water with Chloramines. High Chloramine levels may damage valve components.
- Correct and constant voltage must be supplied to the control valve to maintain proper function.

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# Job Specification Sheet

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Job No. \_\_\_\_\_

Model No. \_\_\_\_\_

Water Test \_\_\_\_\_

Capacity Per Unit \_\_\_\_\_

Mineral Tank Size \_\_\_\_\_ Diameter \_\_\_\_\_ Height \_\_\_\_\_

Brine Tank Size & Salt Setting per Regeneration \_\_\_\_\_

## 2900s Control Valve Specifications

1. Type of Timer
  - A. 7 Day or 12 Day
  - B. 3,750 to 63,750 Gallon Meter or  
18,750 to 318,750 Gallon Meter or  
Other \_\_\_\_\_
  - C. Meter Wiring Package
    1. System #4 - 1 Tank, 1 Meter, Immediate or Delayed Regeneration
    2. System #5 - 2 Tanks, 2 Meters, Interlock
    3. System #6 - 2 Tanks, 1 Meter, Series Regeneration
    4. System #7 - 2 Tanks, 1 Meter, Alternator
2. Timer Program Settings
  - A. Backwash \_\_\_\_\_ Minutes
  - B. Brine & Slow Rinse \_\_\_\_\_ Minutes
  - C. Rapid Rinse \_\_\_\_\_ Minutes
  - D. Brine Tank Refill \_\_\_\_\_ Minutes
3. Drain Line Flow Control \_\_\_\_\_ gpm
4. Brine Line Flow Controller \_\_\_\_\_ gpm
5. Injector Size # \_\_\_\_\_
6.
  - A. Hard Water Bypass
  - B. No Hard Water Bypass

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## **General Commercial Pre-Installation Check List**

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**WATER PRESSURE:** A minimum of 25 pounds of water pressure is required for regeneration valve to operate effectively.

**ELECTRICAL FACILITIES:** A continuous 115 volt, 60 Hertz current supply is required. Make certain the current supply is always hot and cannot be turned off with another switch.

**EXISTING PLUMBING:** Condition of existing plumbing should be free from lime and iron buildup. Piping that is built up heavily with lime and/or iron should be replaced. If piping is clogged with iron, a separate iron filter unit should be installed ahead of the water softener.

**LOCATION OF SOFTENER AND DRAIN:** The softener should be located close to a drain.

**BY-PASS VALVES:** Always provide for the installation of a by-pass valve.

**CAUTION:** Water pressure is not to exceed 125 p.s.i., water temperature is not to exceed 110° F, and the unit cannot be subjected to freezing conditions.

### ***Installation Instructions***

1. Place the softener tank where you want to install the unit making sure the unit is level and on a firm base. (Maximum 4 feet apart for twin units)
2. All plumbing should be done in accordance with local plumbing codes. The pipe size for the drain line should be the same size as the drain line flow control connection. Water meters are to be installed on soft water outlets. Twin units with 1 meter shall be installed on common soft water outlet of units.
3. Solder joints near the drain must be done prior to connecting the Drain Line Flow Control fitting. Leave at least 6" between the DLFC and solder joints when soldering when the pipes are connected on the DLFC. Failure to do this could cause interior damage to the DLFC.
4. Teflon tape is the only sealant to be used on the drain fitting. The drain from twin units may be run through a common line.
5. Make sure that the floor is clean beneath the salt storage tank and that it is level.
6. Place approximately 1" of water above the grid plate (if used) in your salt tank. Salt may be placed in the unit at this time.
7. Place in by-pass position. Turn on the main water supply. Open a cold soft water tap nearby and let run a few minutes or until the system is free from foreign material (usually solder) that may have resulted from the installation.
8. Place the by-pass in service position.
9. Manually index the softener control into "service" position and let water flow into the mineral tank. When water flow stops, close inlet valve, place control in "backwash" position to relieve head of air, then gradually open inlet valve to purge remaining air in tank. Return control to service position.
10. Electrical: All electrical connections must be connected according to codes. Use electrical conduit if applicable. Plug into power supply.

# 3200 Timer Setting Procedure

## How To Set Days On Which Water Conditioner Is To Regenerate:

Rotate the skipper wheel until the number "1" is at the red pointer. Set the days that regeneration is to occur by sliding tabs on the skipper wheel outward to expose trip fingers. Each tab is one day. Finger at red pointer is tonight. Moving clockwise from the red pointer, extend or retract fingers to obtain the desired regeneration schedule.

## How To Set The Time Of Day:

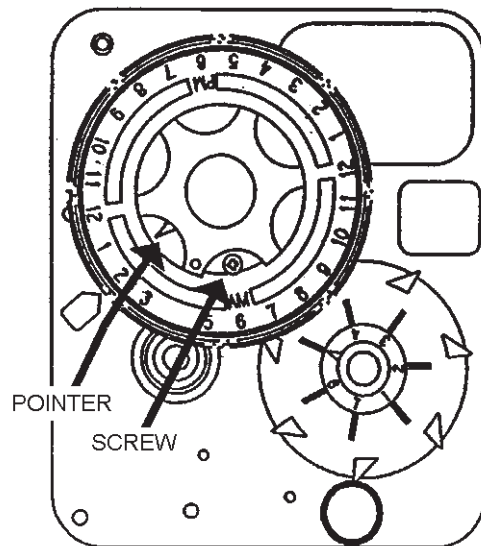
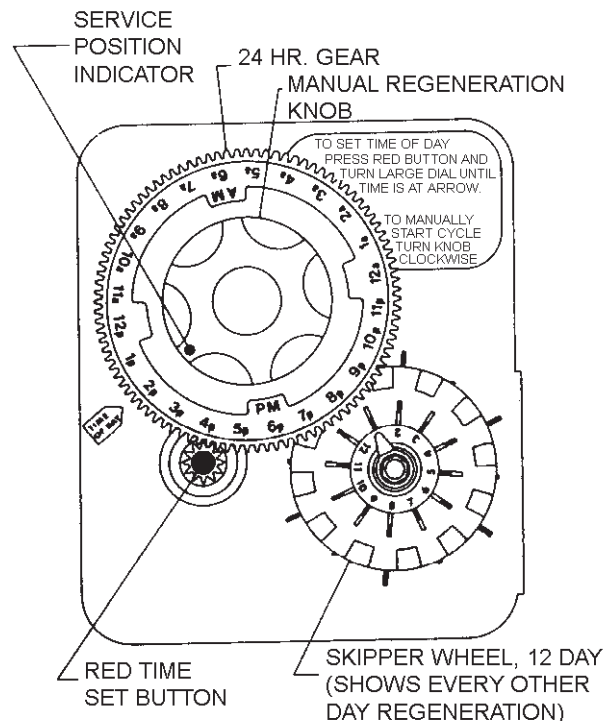
1. Press and hold the red button in to disengage the drive gear.
2. Turn the large gear until the actual time of day is at the time of day pointer.
3. Release the red button to again engage the drive gear.

## How To Manually Regenerate Your Water Conditioner At Any Time:

1. Turn the manual regeneration knob clockwise.
2. This slight movement of the manual regeneration knob engages the program wheel and starts the regeneration program.
3. The black center knob will make one revolution in the following approximately three hours and stop in the position shown in the drawing.
4. Even though it takes three hours for this center knob to complete one revolution, the regeneration cycle of your unit might be set only one half of this time.
5. In any event, conditioned water may be drawn after rinse water stops flowing from the water conditioner drain line.

## How to Adjust Regeneration Time:

1. Disconnect the power source.
2. Locate the three screws behind the manual regeneration knob by pushing the red button in and rotating the 24 hour dial until each screw appears in the cut out portion of the manual regeneration knob.
3. Loosen each screw slightly to release the pressure on the time plate from the 24 hour gear.
4. Locate the regeneration time pointer on the inside of the 24 hour dial in the cut out.
5. Turn the time plate so the desired regeneration time aligns next to the raised arrow.
6. Push the red button in and rotate the 24 hour dial. Tighten each of the three screws.
7. Push the red button and locate the pointer one more time to ensure the desired regeneration time is correct.
8. Reset the time of day and restore power to the unit.



3200 ADJUSTABLE REGENERATION TIMER

**IMPORTANT!**  
SALT LEVEL MUST ALWAYS BE ABOVE  
WATER LEVEL IN BRINE TANK

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## 3210 Timer Settings

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### Typical Programming Procedure

Calculate the gallon capacity of the system, subtract the necessary reserve requirement and set the gallons available opposite the small white dot on the program wheel gear.

**NOTE:** Drawing shows 8,750 gallon setting. The capacity (gallons) arrow denotes remaining gallons exclusive of fixed reserve.

### How To Set The Time Of Day:

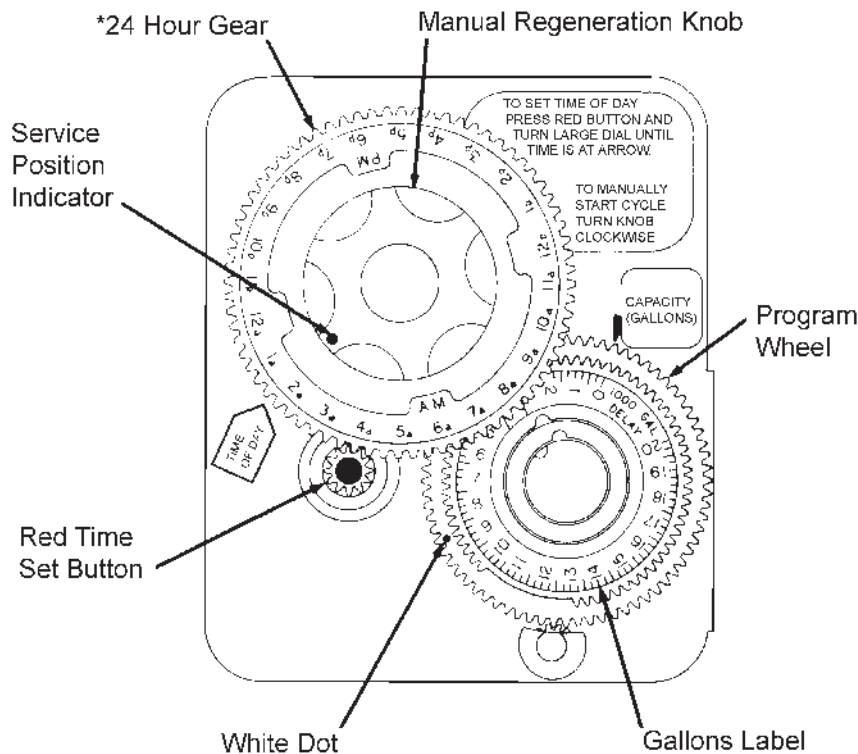
1. Press and hold the red button in to disengage the drive gear.
2. Turn the large gear until the actual time of day is opposite the time of day pointer.
3. Release the red button to again engage the drive gear.

### How To Manually Regenerate Your Water Conditioner At Any Time:

1. Turn the manual regeneration knob clockwise.
2. This slight movement of the manual regeneration knob engages the program wheel and starts the regeneration program.
3. The black center knob will make one revolution in the following approximately three hours and stop in the position shown in the drawing.
4. Even though it takes three hours for this center knob to complete one revolution, the regeneration cycle of your unit might be set for only one half of this time.
5. In any event, conditioned water may be drawn after rinse water stops flowing from the water conditioner drain line.

### Immediate Regeneration Timers:

These timers do not have a 24 hour gear. Setting the gallons on the program wheel and manual regeneration procedure are the same as previous instructions.



**NOTE:** To set meter capacity rotate manual knob one - 360° revolution to set gallonage.

\*Immediate regeneration timers do not have a 24-hour gear. No time of day can be set.

## Regeneration Cycle Program Setting Procedure - Downflow

### How To Set The Regeneration Cycle Program:

The regeneration cycle program on your water conditioner has been factory preset, however, portions of the cycle or program may be lengthened or shortened in time to suit local conditions.

### 3200 & 3210 Series Timers (Figure to Right)

1. To expose cycle program wheel, grasp timer in upper left-hand corner and pull, releasing snap retainer and swinging timer to the right.
2. To change the regeneration cycle program, the program wheel must be removed. Grasp program wheel and squeeze protruding lugs toward center, lift program wheel off timer. (Switch arms may require movement to facilitate removal)
3. Return timer to closed position engaging snap retainer in back plate. Make certain all electrical wires locate above snap retainer post.

### Timer Setting Procedure for 3200 & 3210 Timer

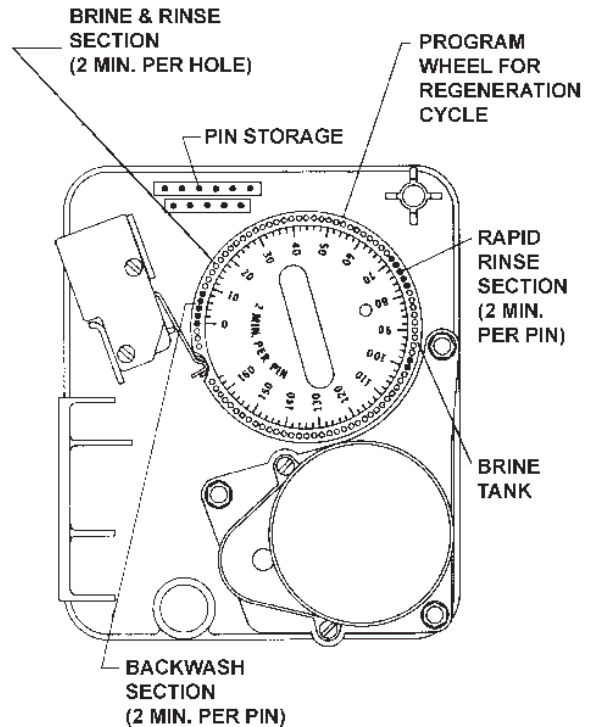
#### How To Change The Length Of The Backwash Time:

The program wheel as shown in the drawing is in the service position. As you look at the numbered side of the program wheel, the group of pins starting at zero determines the length of time your unit will backwash.

**EXAMPLE:** If there are six pins in this section, the time of backwash will be 12 min. (2 min. per pin). To change the length of backwash time, add or remove pins as required. The number of pins times two equals the backwash time in minutes.

#### How To Change The Length Of Brine And Rinse Time:

1. The group of holes between the last pin in the backwash section and the second group of pins determines the length of time that your unit will brine and rinse (2 min. per hole.)
2. To change the length of brine and rinse time, move the rapid rinse group of pins to give more or fewer holes in the brine and rinse section. Number of holes times two equals brine and rinse time in minutes.



#### How To Change The Length Of Rapid Rinse:

1. The second group of pins on the program wheel determines the length of time that your water conditioner will rapid rinse. (2 min. per pin.)
2. To change the length of rapid rinse time, add or remove pins at the higher numbered end of this section as required. The number of pins times two equals the rapid rinse time in minutes.

#### How To Change The Length Of Brine Tank Refill Time:

1. The second group of holes in the program wheel determines the length of time that your water conditioner will refill the brine tank (2 min. per hole.)
2. To change the length of refill time, move the two pins at the end of the second group of holes as required.
3. The regeneration cycle is complete when the outer microswitch is tripped by the two pin set at end of the brine tank refill section.
4. The program wheel, however, will continue to rotate until the inner micro-switch drops into the notch on the program wheel.

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## 3200 & 3210 Timer Series

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### Regeneration Cycle Program Setting Procedure - Upflow

#### How To Set The Regeneration Cycle Program:

The regeneration cycle program on your water conditioner has been factory preset, however, portions of the cycle or program may be lengthened or shortened in time to suit local conditions.

#### 3200 & 3210 Series Timers (Figure to Right):

To expose cycle program wheel, grasp timer in upper left-hand corner and pull, releasing snap retainer and swinging timer to the right

To change the regeneration cycle program, the program wheel must be removed. Grasp program wheel and squeeze protruding lugs toward center, lift program wheel off timer. (Switch arms may require movement to facilitate removal.)

Return timer to closed position engaging snap retainer in back plate. Make certain all electrical wires locate above snap retainer post.

#### Timer Setting Procedure for 3200 & 3210 Timer

##### How To Change The Length Of The Backwash Time:

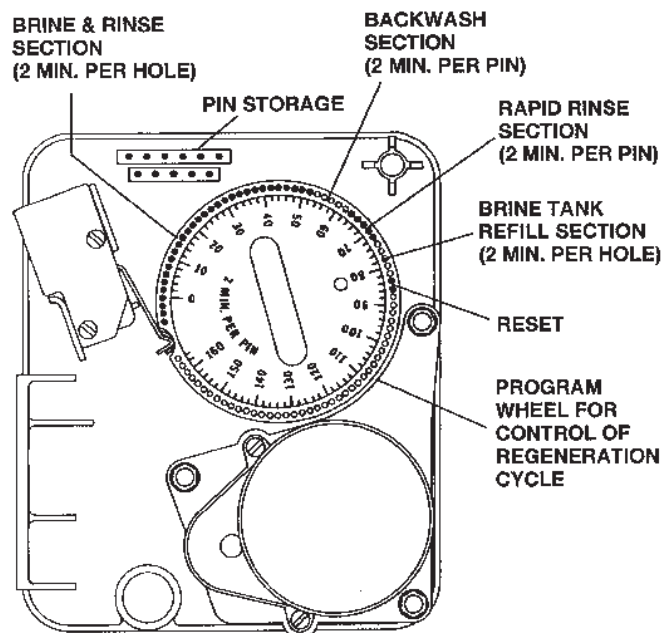
The program wheel as shown in the drawing is in the service position. As you look at the numbered side of the program wheel, the group of pins starting at zero determines the length of time your unit will backwash.

**EXAMPLE:** If there are six pins in this section, the time of backwash will be 12 min. (2 min. per pin). To change the length of backwash time, add or remove pins as required. The number of pins times two equals the backwash time in minutes.

##### How To Change The Length Of Brine And Rinse Time:

The group of holes between the last pin in the backwash section and the second group of pins determines the length of time that your unit will brine and rinse (2 min. per hole.)

To change the length of brine and rinse time, move the rapid rinse group of pins to give more or fewer holes in the brine and rinse section. Number of holes times two equals brine and rinse time in minutes.



##### How To Change The Length Of Rapid Rinse:

The second group of pins on the program wheel determines the length of time that your water conditioner will rapid rinse. (2 min. per pin.)

To change the length of rapid rinse time, add or remove pins at the higher numbered end of this section as required. The number of pins times two equals the rapid rinse time in minutes.

##### How To Change The Length Of Brine Tank Refill Time:

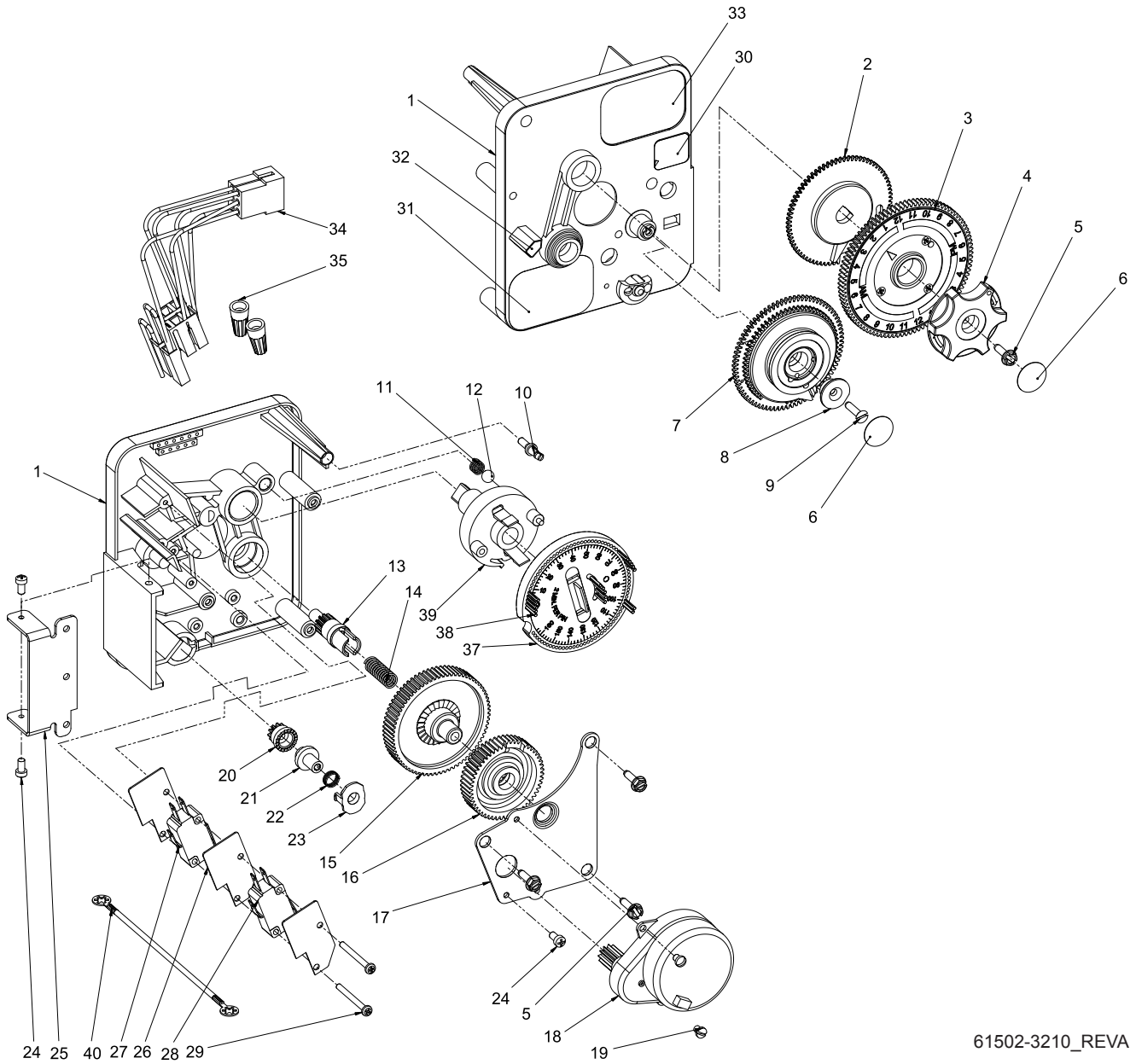
The second group of holes in the program wheel determines the length of time that your water conditioner will refill the brine tank (2 min. per hole.)

To change the length of refill time, move the two pins at the end of the second group of holes as required.

The regeneration cycle is complete when the outer microswitch is tripped by the two pin set at end of the brine tank refill section. The program wheel, however, will continue to rotate until the inner micro-switch drops into the notch on the program wheel.



# 3210 Timer Assembly



61502-3210\_REVA

**For Service Assembly Numbers, See the Back of this Manual**

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## 3210 Timer Assembly

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Item No.	Quantity	Part No.	Description
1.....	1 .....	13870 .....	Housing, Timer, 3200
2.....	1 .....	13802 .....	Gear, Cycle Actuator
3.....	1 .....	40096-02 .....	Dial 2AM Regen Assy, Black
4.....	1 .....	13886 .....	Knob, 3200
5.....	4 .....	13296 .....	Screw, Hex Wsh, 6-20 x 1/2
6.....	2 .....	11999 .....	Label, Button
7.....	1 .....	60405-50 .....	Program Wheel, w/2" Std Label
8.....	1 .....	13806 .....	Retainer, Program Wheel
9.....	1 .....	13748 .....	Screw, Flat Head St, 6-20 x 1/2
10.....	1 .....	14265 .....	Clip, Spring
11.....	1 .....	15424 .....	Spring, Detent, Timer
12.....	1 .....	15066 .....	Ball, 1/4" Delrin
13.....	1 .....	13018 .....	Pinion, Idler
14.....	1 .....	13312 .....	Spring, Idler Shaft
15.....	1 .....	13017 .....	Gear, Idler
16.....	1 .....	13164 .....	Gear, Drive
17.....	1 .....	13887 .....	Plate, Motor Mounting
18.....	1 .....	18743-1 .....	Motor, 120V, 60Hz 1/30 RPM, 5600
19.....	1 .....	13278 .....	Screw, Fillister Hd, 6-32 x .156
20.....	1 .....	13830 .....	Pinion, Program Wheel Drive
21.....	1 .....	13831 .....	Clutch, Drive Pinion
22.....	1 .....	14276 .....	Spring, Meter, Clutch
23.....	1 .....	14253 .....	Retainer, Clutch Spring
24.....	3 .....	11384 .....	Screw, Phil, 6-32 x 1/4
25.....	1 .....	13881 .....	Bracket, Hinge Timer
26.....	3 .....	14087 .....	Insulator
27.....	1 .....	10896 .....	Switch, Micro
28.....	1 .....	15320 .....	Switch, Micro, Timer
29.....	2 .....	11413 .....	Screw, Pan Hd Mach, 4-40 x 1 1/8
30.....	1 .....	14198 .....	Label, Indicator
31.....	1 .....	15465 .....	Label, Caution
32.....	1 .....	14007 .....	Label, Time of Day
33.....	1 .....	14045 .....	Label, Instruction
34.....	1 .....	13902 .....	Harness, 3200
35.....	2 .....	40422 .....	Nut, Wire, Tan
36.....	1 .....	15354-01 .....	Wire, Ground, 4"
37.....	1 .....	19210 .....	Program Wheel Assy
38.....	17 .....	41754 .....	Pin, Spring, 1/16 x 5/8 SS, Timer
39.....	1 .....	13911 .....	Gear, Main Drive, Timer
40.....	1 .....	15354-01 .....	Wire, Ground 4"

**For Service Assembly Numbers, See the Back of this Manual**

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## ***Powerhead Assembly***

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**For Service Assembly Numbers, See the Back of this Manual**

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# ***Powerhead Assembly***

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**For Service Assembly Numbers, See the Back of this Manual**

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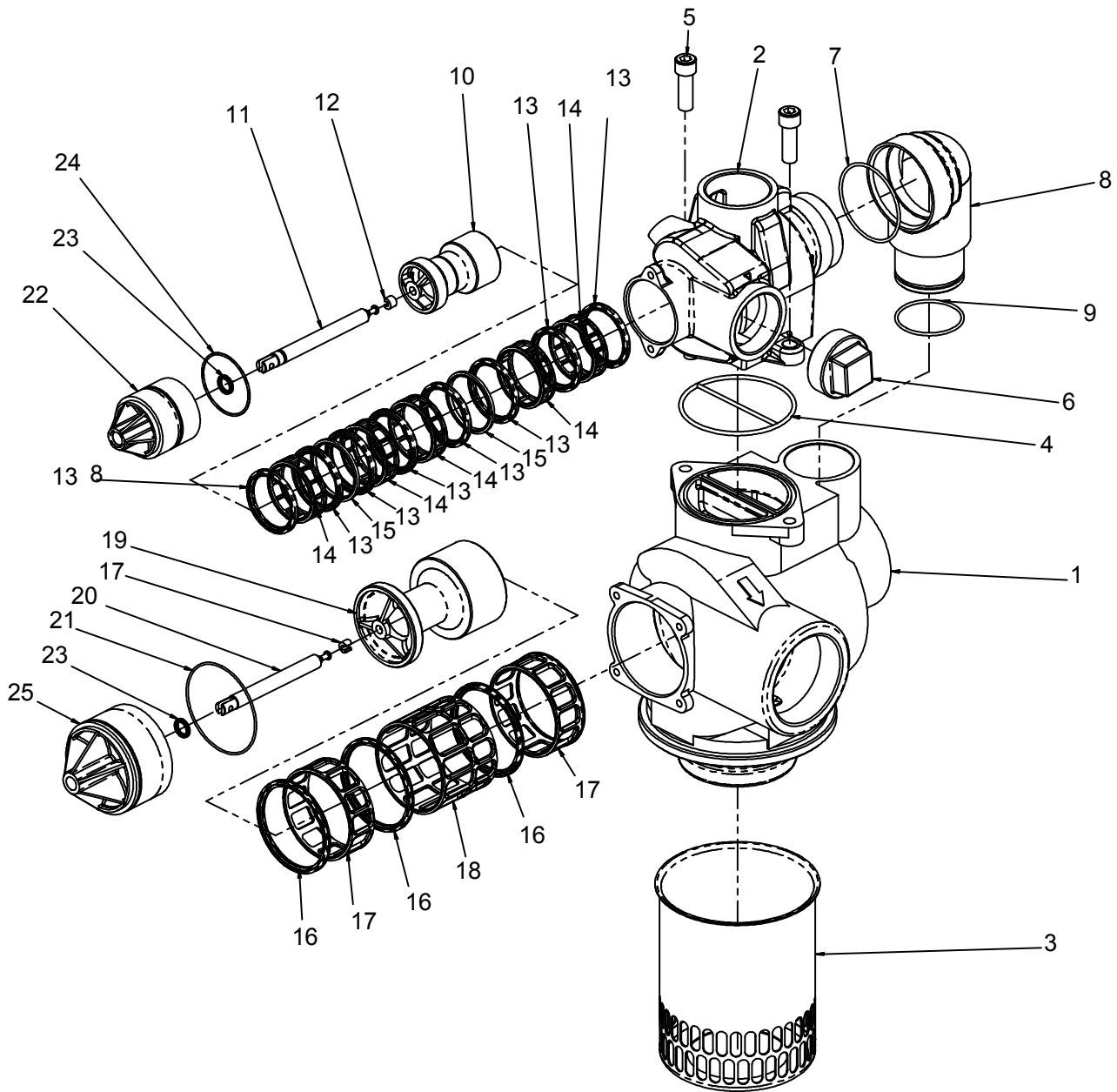
## ***Powerhead Assembly***

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**For Service Assembly Numbers, See the Back of this Manual**

**For Service Assembly Numbers, See the Back of this Manual**

# Control Valve Assembly



For Service Assembly Numbers, See the Back of this Manual

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# Control Valve Assembly

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Item No.	Quantity	Part No.	Description
1.....	1.....	16067-02.....	VALVE BODY,3900,AUX TAP
2.....	1.....	15114.....	VALVE BODY,3150
3.....	1.....	16258.....	FLOW STRAIGHTENER,3900
4.....	1.....	15112.....	SEAL,3150 ADAPTER BASE
5.....	2.....	40118.....	SCREW,SCKT HD,1/2-13 UNC
6.....	1.....	16088.....	PLUG,BRASS,2",NPT,3900
7.....	1.....	16078.....	O-RING,-149,3900
8.....	1.....	16074.....	COUPLING,ADAPTER,3900
9.....	1.....	16077.....	O-RING,-140
10.....	1.....	16130.....	PISTON,HIGH BACKWASH
11.....	1.....	15125.....	ROD,PISTON,3150
12.....	2.....	14818.....	RING,PISTON ROD,SNAP
13.....	8.....	11720.....	SEAL,PISTON,2900/3150
14.....	5.....	10369.....	SPACER,2",2900/3150
15.....	2.....	10368.....	SPACER,NARROW,3150/3900
16.....	4.....	16068.....	SEAL,3900
17.....	2.....	16069.....	SPACER,3900
18.....	1.....	16070.....	SPACER,3900
19.....	1.....	16071.....	SPACER,3900
20.....	1.....	16072.....	ROD,PISTON,3900,LOWER
21.....	1.....	16076.....	O-RING,-042,3900
22.....	1.....	15118-01.....	PLUG,END,3150,NATURAL,MACHINED
23.....	2.....	11242.....	QUAD RING,-112,560CD
24.....	1.....	14922.....	O-RING,-035,PISTON
25.....	1.....	16073-01.....	PLUG,END,NATURAL

### 3900 Mounting Kits (Options):

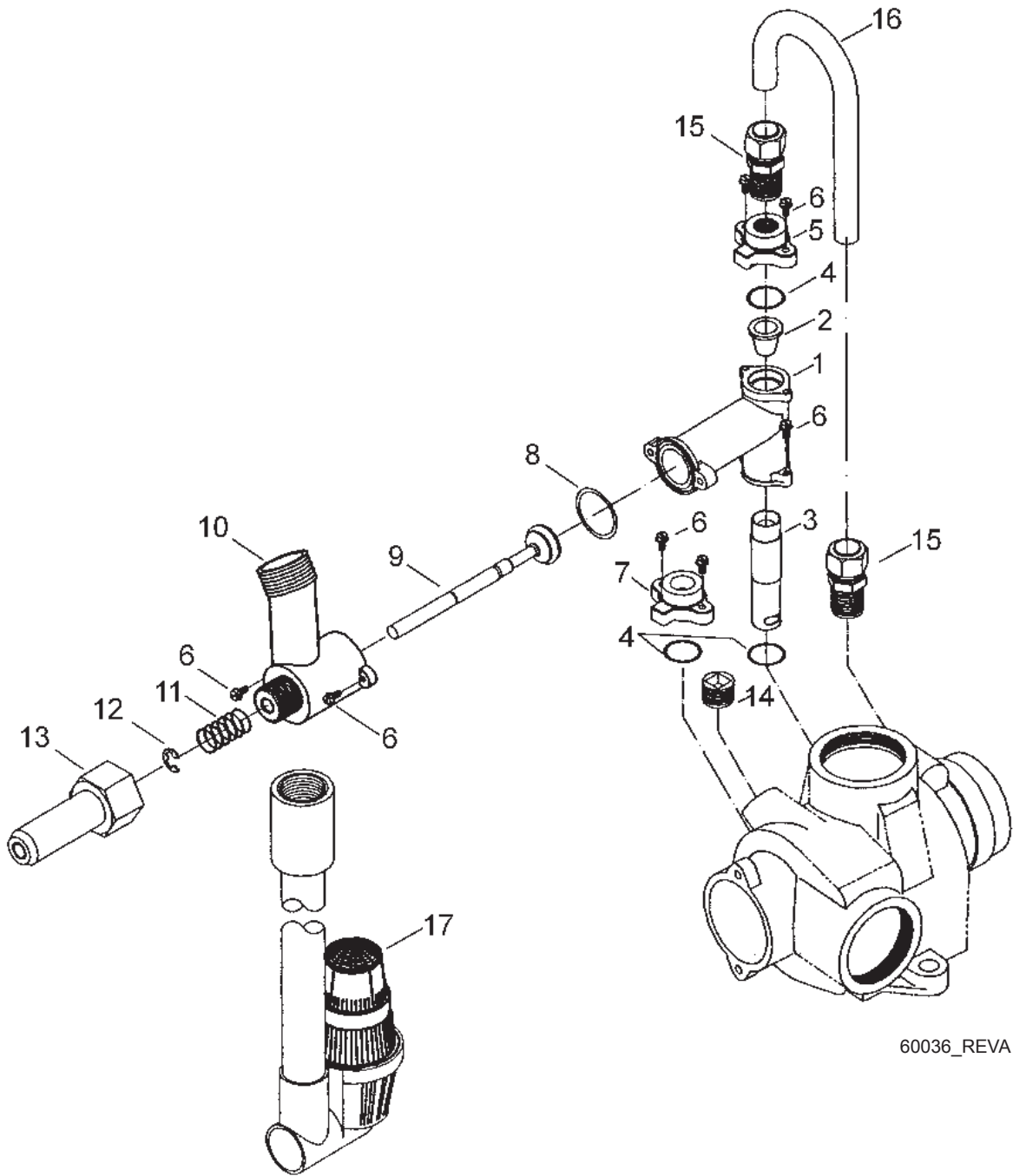
.....	60190.....	Flange Kit, Park & Structural
.....	60192.....	Flange Kit, Welded
.....	60193.....	Flange Kit, 6" Threaded
.....	61417.....	Fixed Sidemount (NPT)
.....	61417-22.....	Fixed Sidemount (BSP)

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For Service Assembly Numbers, See the Back of this Manual

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# 1800 Brine Assembly



60036\_REVA

For Service Assembly Numbers, See the Back of this Manual

# 1800 Brine Assembly

Item No.	Quantity	Part No.	Description
1	1	16340	Body, Injector, 1800 D/F
2	1	15128-xx	Injector Nozzle
3	1	15127-xx	Injector Throat
4	3	15246	O-ring, -116
5	1	16341-01	Cap, Injector, 1800
6	8	12473	Screw, Hex Wsh, 10-24 x 5/8
7	1	16341-02	Plug, Injector, 1800
8	1	13303-01	O-ring, -021, 560CD
9	1	16497-01	Stem Assy, 1800, Brine Valve
10	1	18713	Brine Valve Body, 1800
11	1	11772	Spring, 3150 Brine Valve
12	1	11774	Ring, Retaining
13	1	16498-01	Stem Guide Assy, Brine
14	1	16387	Plug, Pipe, 1/2" NPT
15	2	18702	Fitting, Tube, 1/2 NPT 5/8
16	1	18703	Tube, Brine, 5/8 OD Annealed
17	1	60009-00	Air Check, #900, Commercial Less Fittings
		60009-01	Air Check, #900, Commercial, HW Less Fittings
Not Shown ...	1		Flow Control (Specify Flow Rate)

**Option Without Brine Valve**

- 1 .....16605..... Retainer Plate
- 1 .....19860..... Fitting, Brine Valve, 1800

**Delete: Items 9 through 16**

**Injector Throat**

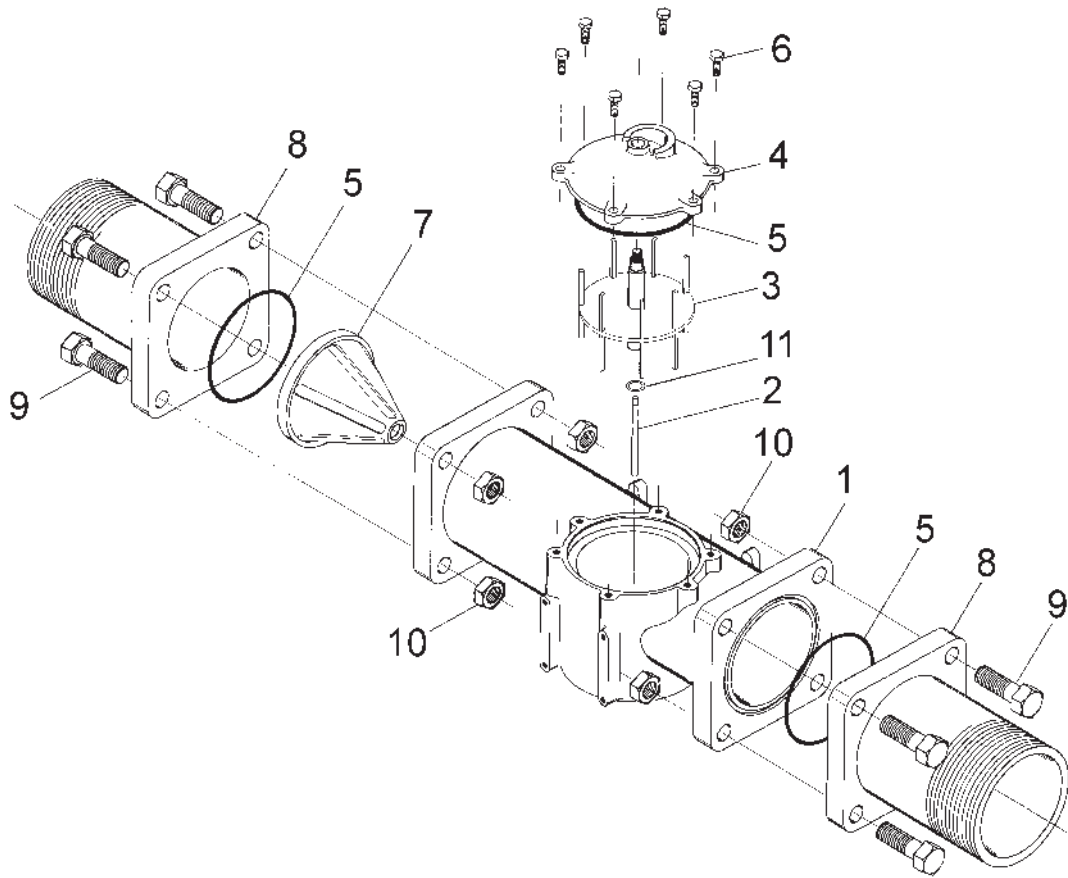
- 15127-04 .....#4..... Green
- 15127-05 .....#5..... Red
- 15127-06 .....#6..... White
- 15127-07 .....#7..... Blue
- 15127-08 .....#8..... Yellow
- 15127-09 .....#9..... Violet
- 15127-10 .....#10..... Black

**Injector Nozzle**

- 15128-04 .....#4..... Green
- 15128-05 .....#5..... Red
- 15128-06 .....#6..... White
- 15128-07 .....#7..... Blue
- 15128-08 .....#8..... Yellow
- 15128-09 .....#9..... Violet
- 15128-10 .....#10..... Black

**For Service Assembly Numbers, See the Back of this Manual**

# 3" Brass Meter Assembly



Item No.	Quantity	Part No.	Description
1.....	1.....	16254.....	Meter Body
2.....	1.....	16279.....	Impeller Shaft
3.....	1.....	16575.....	Impeller Assembly
4.....	1.....	16400.....	Meter Cover Assembly - Std.
.....	1.....	16401.....	Meter Cover Assembly - Ext. Range
5.....	3.....	15707.....	O-Ring - 236
6.....	6.....	12112.....	Screw - Hex Hd.
.....	6.....	15886.....	Screw - Hex Hd. (Metric)
7.....	1.....	16280.....	Flow Straightener
8.....	2.....	16328.....	Connecting Flange
9.....	8.....	40118.....	Screw - Hex Hd.
.....	8.....	17122.....	Screw - Hex Hd. (Metric)
10.....	8.....	16386.....	Nut - 1/2-13
11.....	1.....	16574.....	Stainless Steel Washer

For Service Assembly Numbers, See the Back of this Manual

## Troubleshooting

<b>Problem</b>	<b>Cause</b>	<b>Correction</b>
1. Water conditioner fails to regenerate.	A. Electrical service to unit has been interrupted	A. Assure permanent electrical service (check fuse, plug, pull chain, or switch)
	B. Timer is defective.	B. Replace timer.
	C. Power failure.	C. Reset time of day.
2. Hard water.	A. By-pass valve is open.	A. Close by-pass valve.
	B. No salt is in brine tank.	B. Add salt to brine tank and maintain salt level above water level.
	C. Injector screen plugged.	C. Clean injector screen.
	D. Insufficient water flowing into brine tank.	D. Check brine tank fill time and clean brine line flow control if plugged.
	E. Hot water tank hardness.	E. Repeated flushings of the hot water tank is required.
	F. Leak at distributor tube.	F. Make sure distributor tube is not cracked. Check O-ring and tube pilot.
	G. Internal valve leak.	G. Replace seals and spacers and/or piston.
3. Unit used too much salt.	A. Improper salt setting.	A. Check salt usage and salt setting.
	B. Excessive water in brine tank.	B. See problem 7.
4. Loss of water pressure.	A. Iron buildup in line to water conditioner.	A. Clean line to water conditioner.
	B. Iron buildup in water conditioner.	B. Clean control and add mineral cleaner to mineral bed. Increase frequency of regeneration.
	C. Inlet of control plugged due to foreign material broken loose from pipes by recent work done on plumbing system.	C. Remove piston and clean control.
5. Loss of mineral through drain line.	A. Air in water system.	A. Assure that well system has proper air eliminator control. Check for dry well condition.
	B. Improperly sized drain line flow control.	B. Check for proper drain rate.
6. Iron in conditioned water.	A. Fouled mineral bed.	A. Check backwash, brine draw, and brine tank fill. Increase frequency of regeneration. Increase backwash time.
7. Excessive water in brine tank.	A. Plugged drain line flow control.	A. Clean flow control.
	B. Plugged injector system.	B. Clean injector and screen.
	C. Timer not cycling.	C. Replace timer.
	D. Foreign material in brine valve.	D. Replace brine valve seat and clean valve.
	E. Foreign material in brine line flow control.	E. Clean brine line flow control.

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## Troubleshooting

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Problem	Cause	Correction
8. Softener fails to draw brine.	A. Drain line flow control is plugged.	A. Clean drain line flow control.
	B. Injector is plugged.	B. Clean injector
	C. Injector screen plugged.	C. Clean screen.
	D. Line pressure is too low.	D. Increase line pressure to 20 P.S.I.
	E. Internal control leak	E. Change seals, spacers, and piston assembly.
	F. Service adapter did not cycle.	F. Check drive motor and switches.
9. Control cycles continuously.	A. Misadjusted, broken, or shorted switch.	A. Determine if switch or timer is faulty and replace it, or replace complete power head.
10. Drain flows continuously.	A. Valve is not programming correctly.	A. Check timer program and positioning of control. Replace power head assembly if not positioning properly.
	B. Foreign material in control.	B. Remove power head assembly and inspect bore. Remove foreign material and check control in various regeneration positions.
	C. Internal control leak.	C. Replace seals and piston assembly.

## General Service Hints For Meter Control

### Problem: Softener delivers hard water

**Reason:** Reserve capacity has been exceeded.

**Correction:** Check salt dosage requirements and reset program wheel to provide additional reserve.

**Reason:** Program wheel is not rotating with meter output.

**Correction:** Pull cable out of meter cover and rotate manually. Program wheel must move without binding and clutch must give positive clicks when program wheel strikes regeneration stop. If it does not, replace timer.

**Reason:** Meter is not measuring flow.

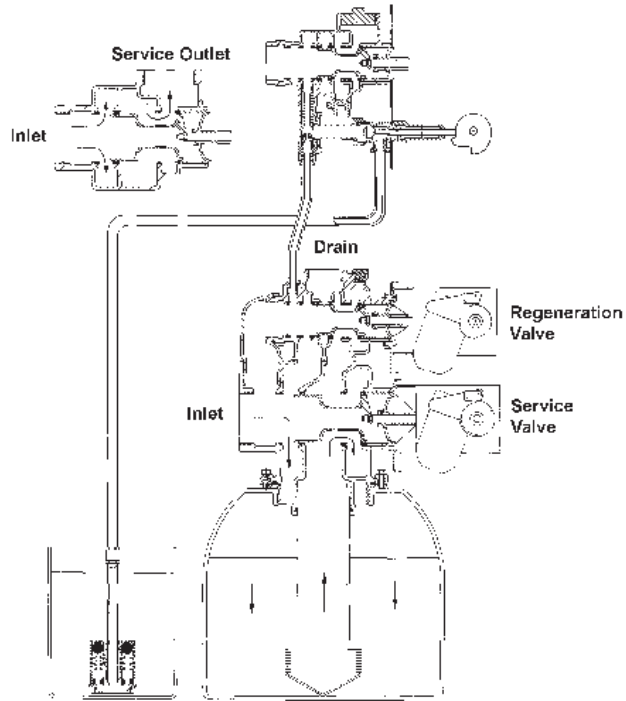
**Correction:** Check meter with meter checker.

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# Water Conditioner Flow Diagrams

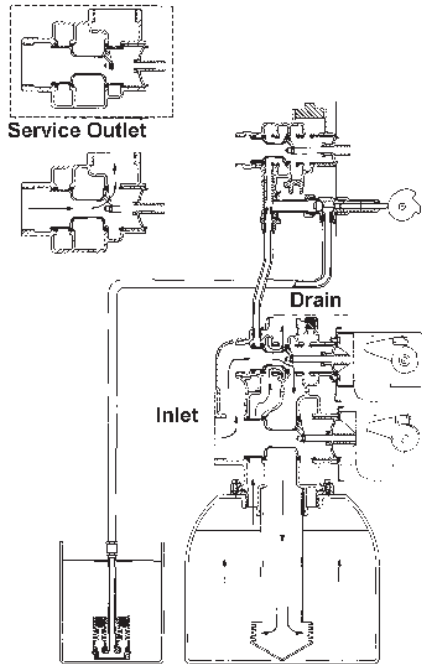
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## 1 Service Position

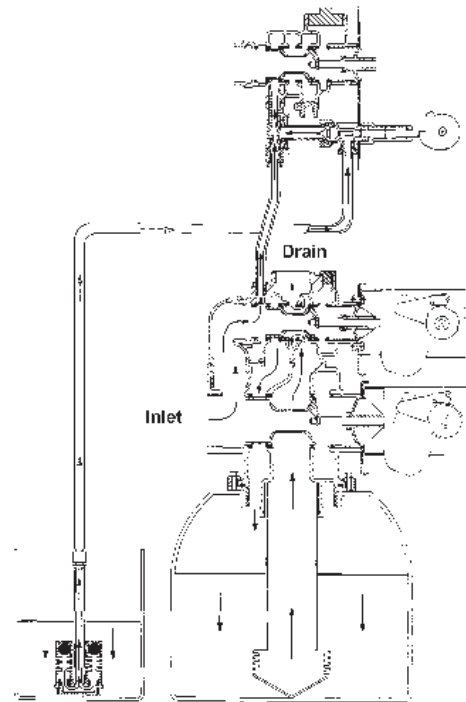


## 2 Backwash Position

No Hard Water Bypass



## 3 Brine Position

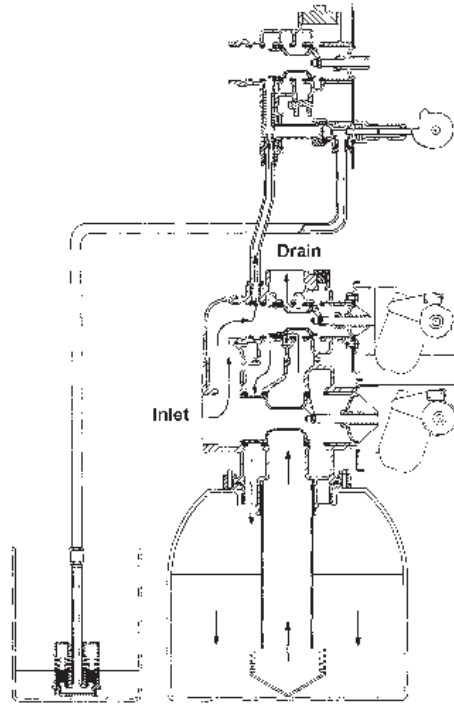


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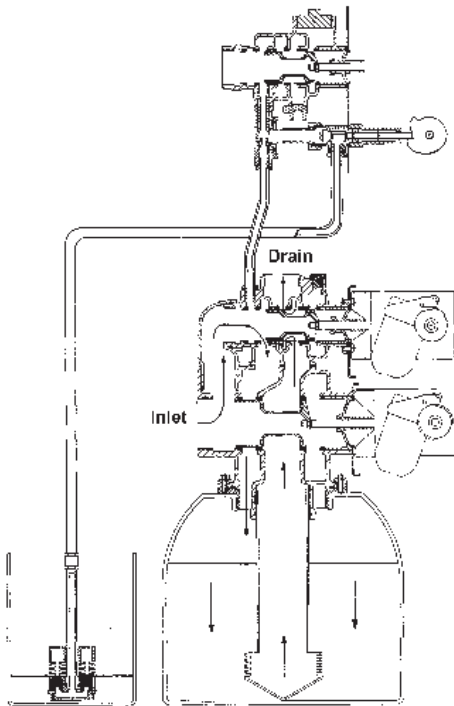
# Water Conditioner Flow Diagrams

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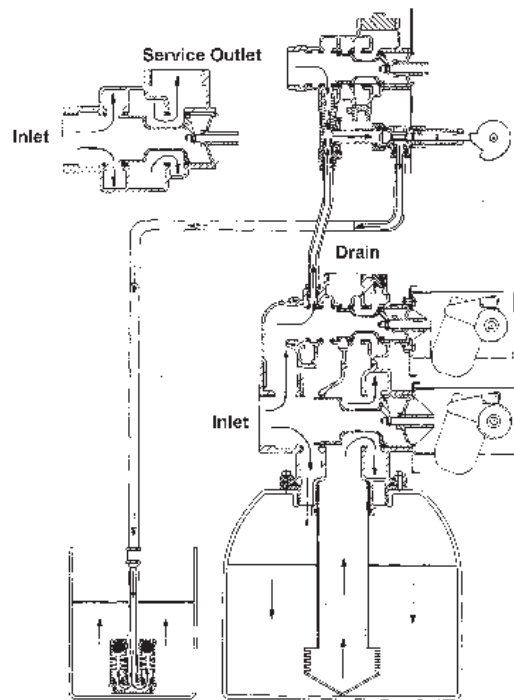
## 4 Slow Rinse Position



## 5 Rapid Rinse

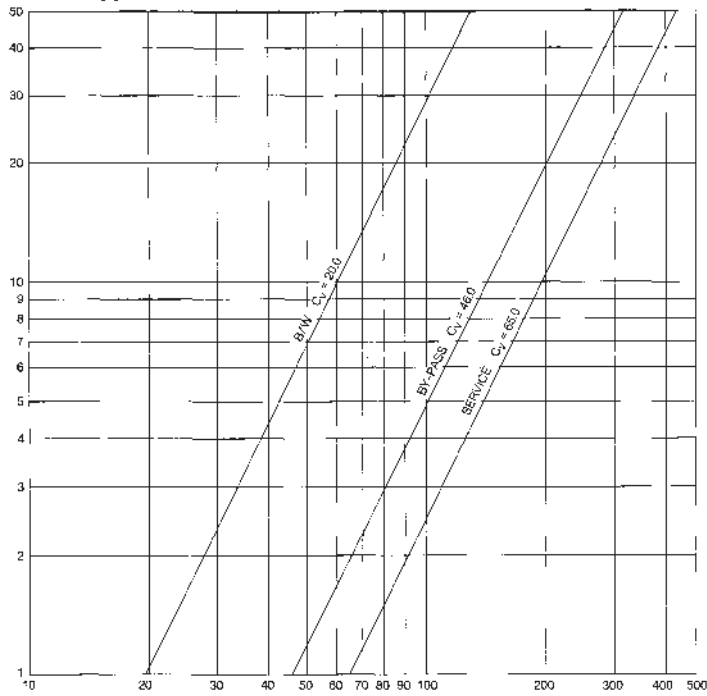


## 6 Brine Tank Refill Position

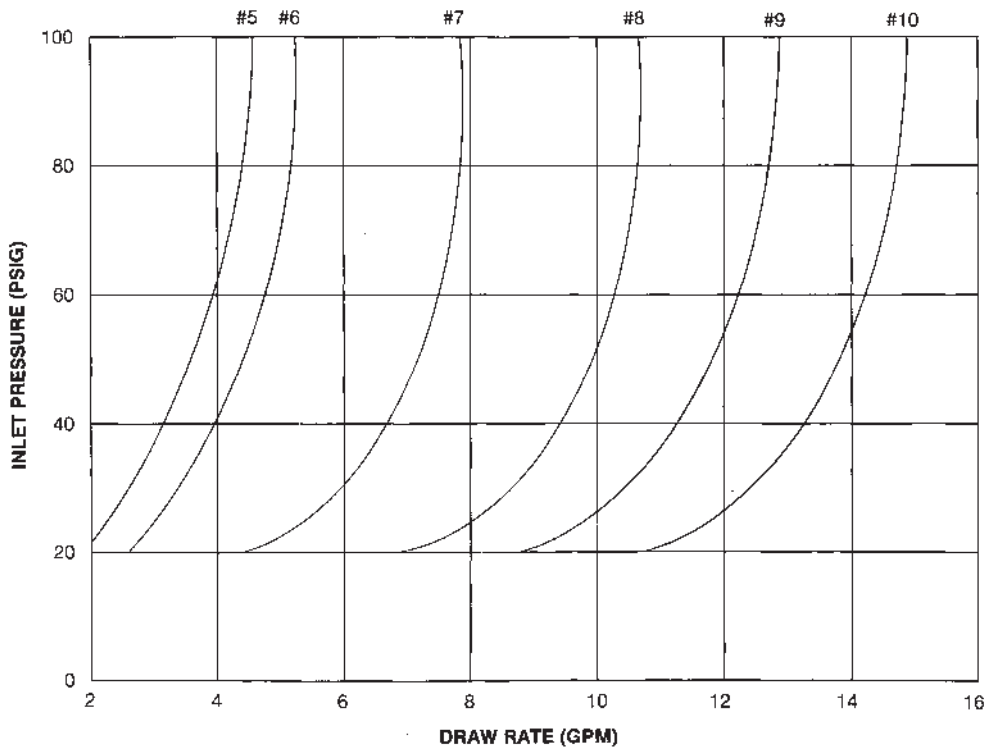


# Flow Data & Injector Draw Rates

### 3900 VALVE & 3" DIST. TUBE ON 24" TANK



### 3900 ON EMPTY TANK



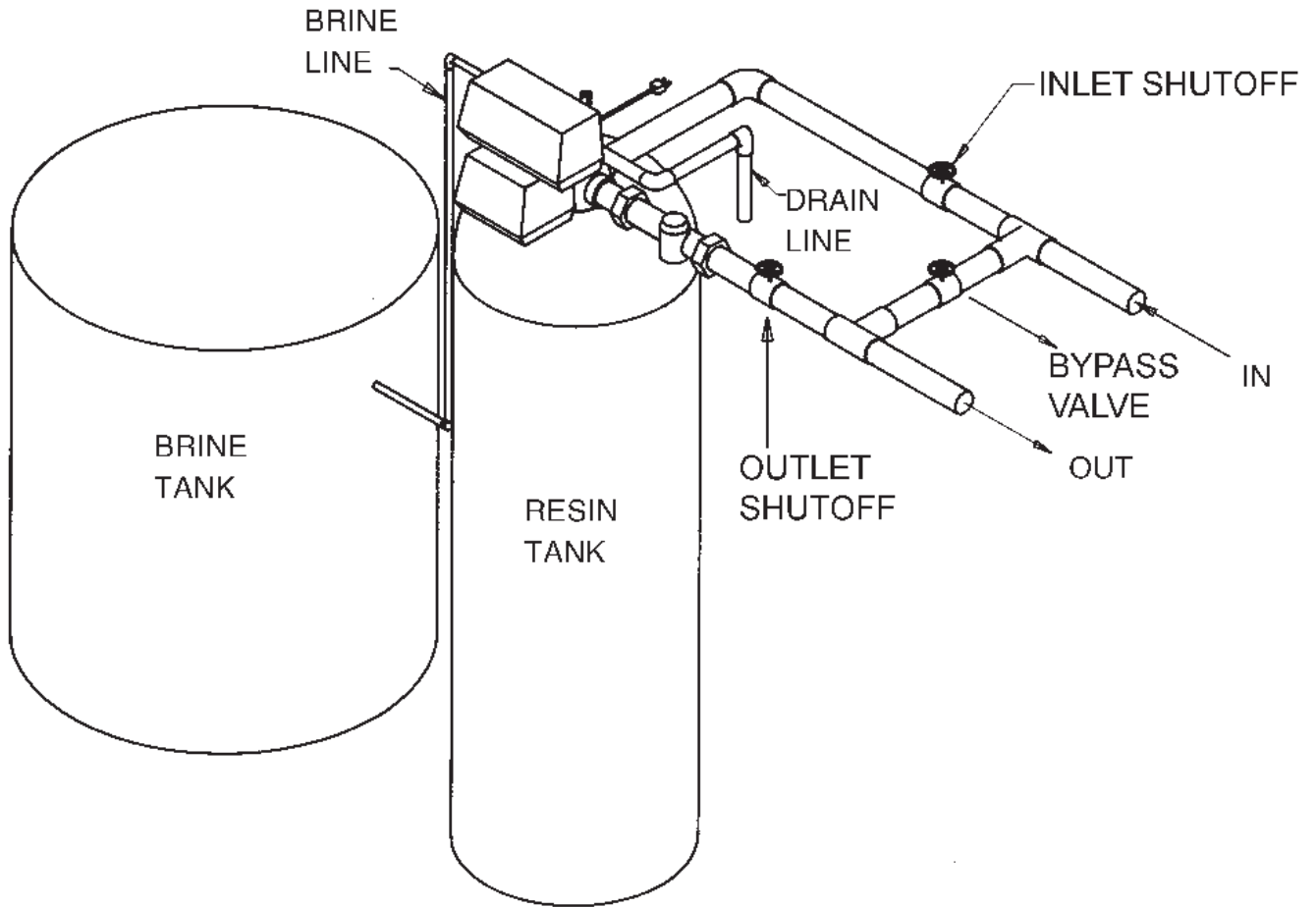
# Typical Timer Settings

Tank Dia. Volume of Resin	B/W Rate-GPM	B/W Time Min.	1800 Inj. Size	Brine and Slow Rinse Time-Minutes									Fast Rinse Time	Brine Refill Rate GPM	Brine Tank Refill Time-Minutes		
				@ 6# Per Ft³			@ 10# Per Ft³			@ 15# Per Ft³					@ 6# Per Ft³	@ 10# Per Ft³	@ 15# Per Ft³
				35 PSI	60 PSI	90 PSI	35 PSI	60 PSI	90 PSI	35 PSI	60 PSI	90 PSI					
24" 10 Ft³	15	10	4	42	30	26	68	50	46	102	76	64	10	2	6	16	26
30" 15 Ft³	25	10	5	36	26	24	62	42	40	96	68	64	10	5	6	10	16
36" 20 Ft³	35	10	6	34	28	28	58	48	48	84	68	68	10	5	8	14	20
42" 30 Ft³	50	10	7	36	26	26	58	44	44	92	70	70	10	10	6	10	16
48" 42 Ft³	70	10	8	34	34	34	56	56	56	76	76	76	10	15	6	10	14
54" 55 Ft³	80	10	9	40	34	34	60	50	50	90	76	76	10	15	8	12	18
60" 70 Ft³	100	10	10	46	36	34	68	54	52	102	80	78	10	20	8	12	18

## WITH MODEL 2350 SAFETY BRINE VALVE

48" 42 Ft³	70	10	8	34	34	34	56	56	56	76	76	76	10	10	9	16	22
54" 55 Ft³	80	10	9	40	34	34	60	50	50	90	76	76	10	10	12	18	28
60" 70 Ft³	100	10	10	46	36	34	68	54	52	102	80	78	10	10	16	24	36

**System #4 - Typical Single Tank Installation With Optional Meter**

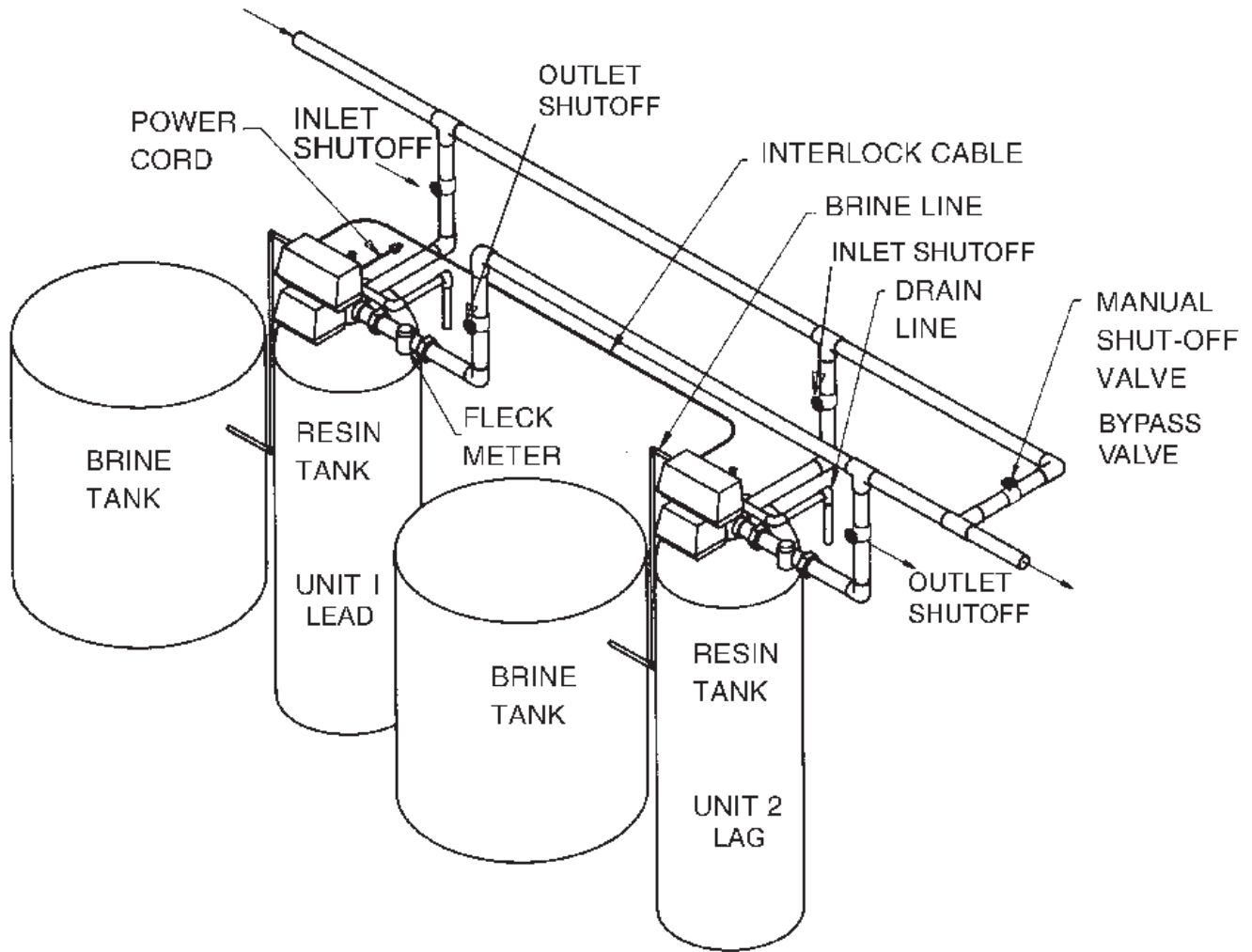


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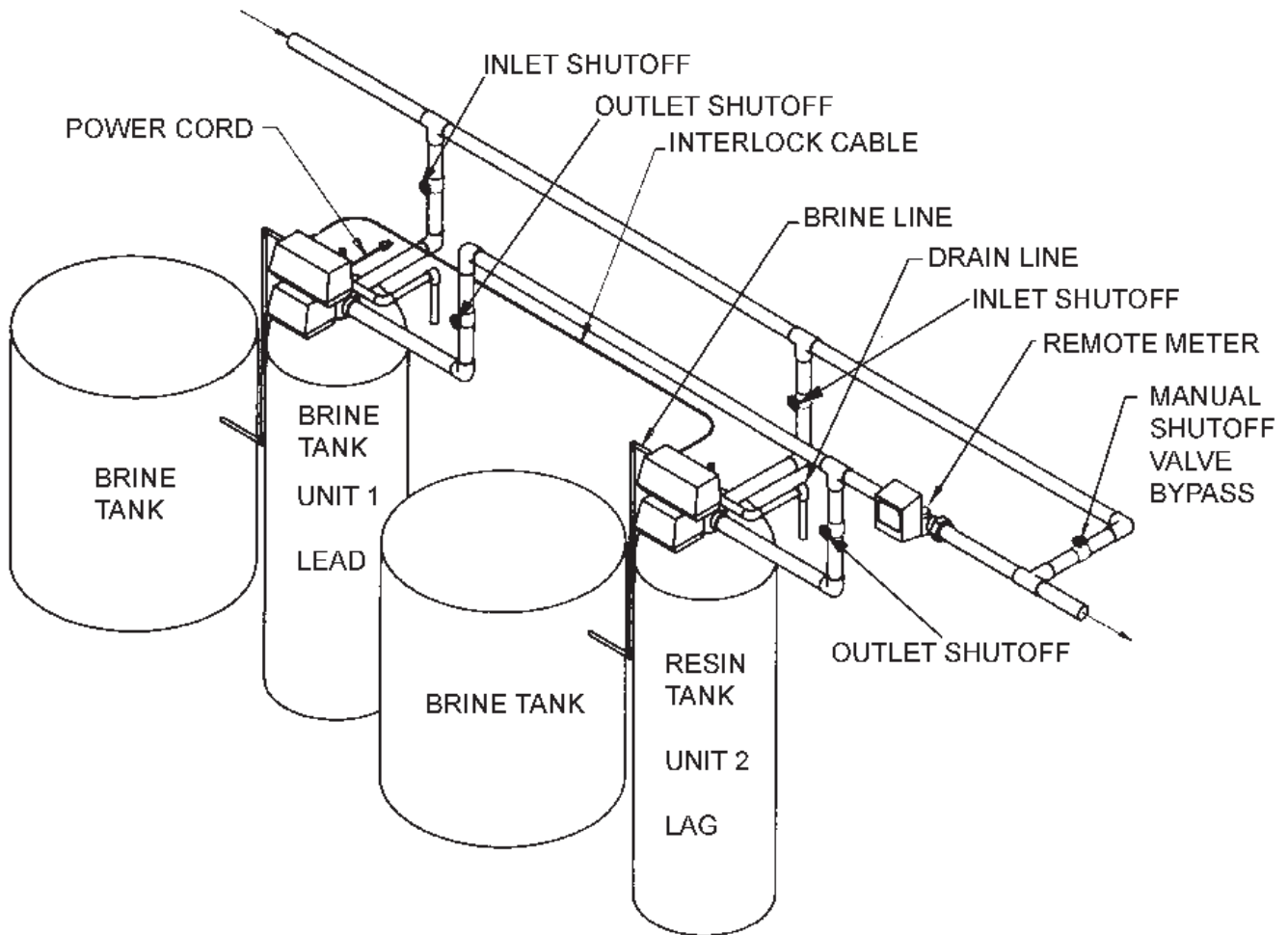
## Plumbing Diagrams

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### System #5 - Interlock - Typical Twin Tank Installation With Optional Meter Interlock And No Hard Water Bypass



## System #6 - Twin Series Regeneration & System #7 - Twin Alternator Installation

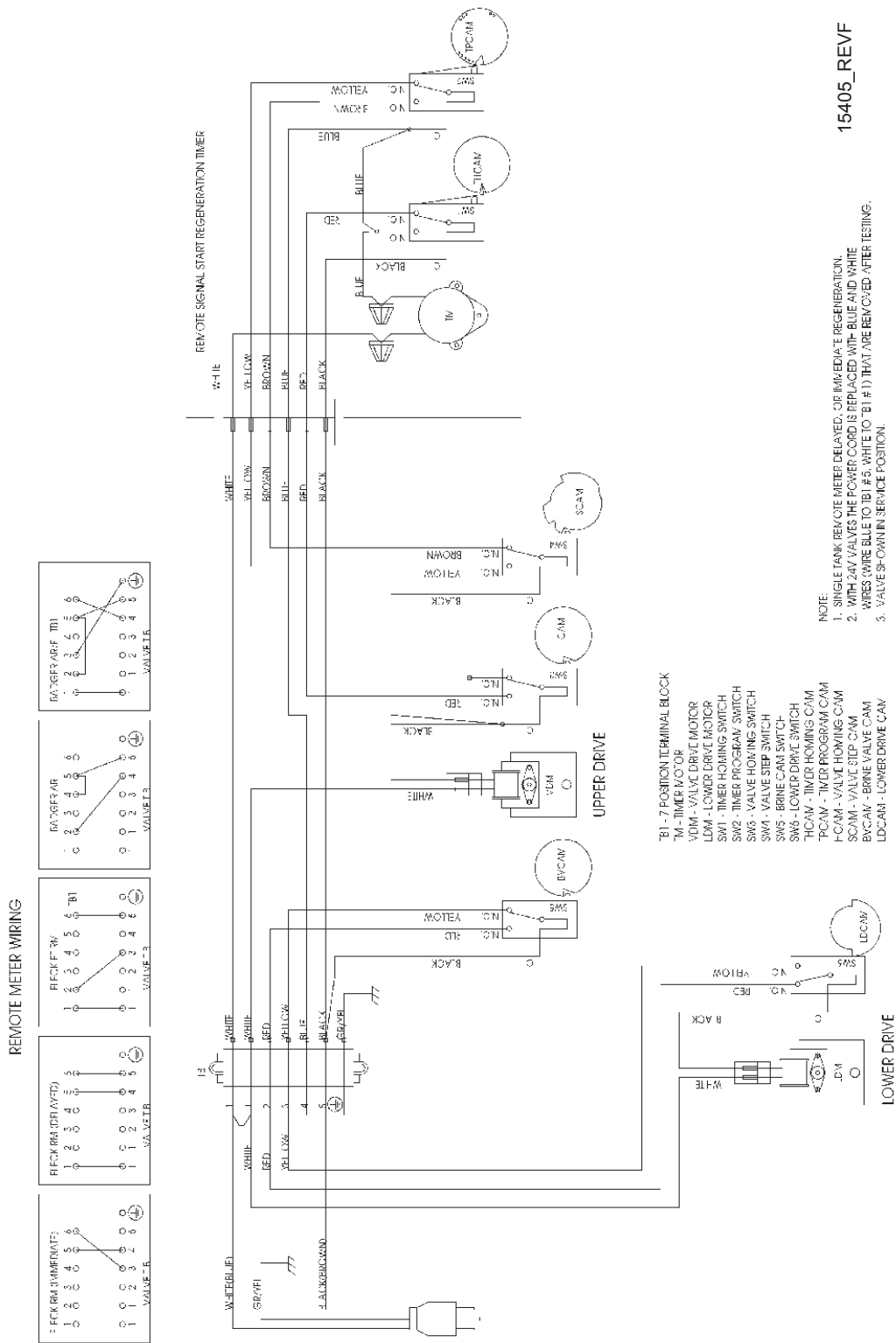


**NOTE:** On System 7, the power cord is on unit 2.

**NOTE:** System 7 can run with either one or two brine tanks. Two brine tanks should be used if regeneration is less than 4 hours.



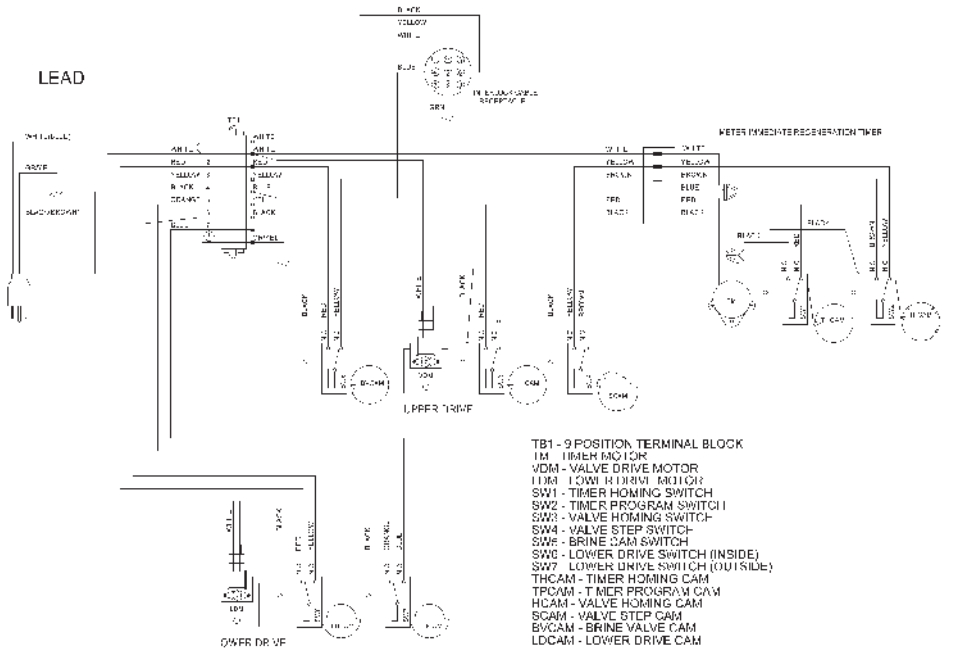
## System #4 - With Remote Signal Start Valve Wiring



15405\_REV F

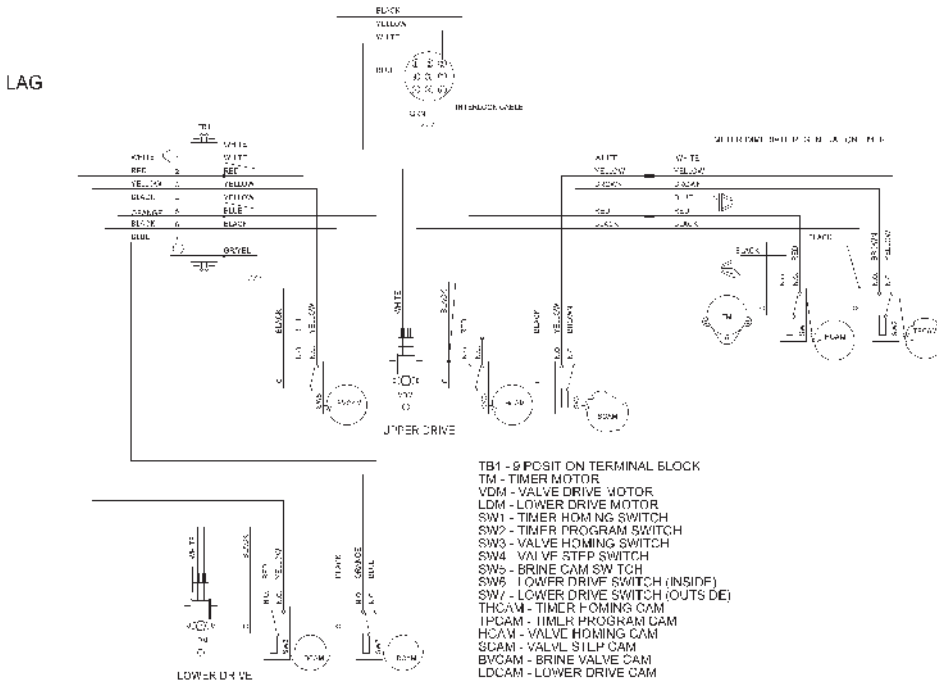
# Wiring Diagrams

## System #5 - Interlocked Regeneration Valve Wiring



- NOTE:**  
 1. TWO TANK INTERLOCKED, INDIVIDUAL METER, IMMEDIATE REGENERATION.  
 2. BOTH TANKS NORMALLY IN SERVICE, ONLY ONE TANK IN REGENERATION THE OTHER REMAINS IN SERVICE.  
 3. VALVE SHOWN IN SERVICE.

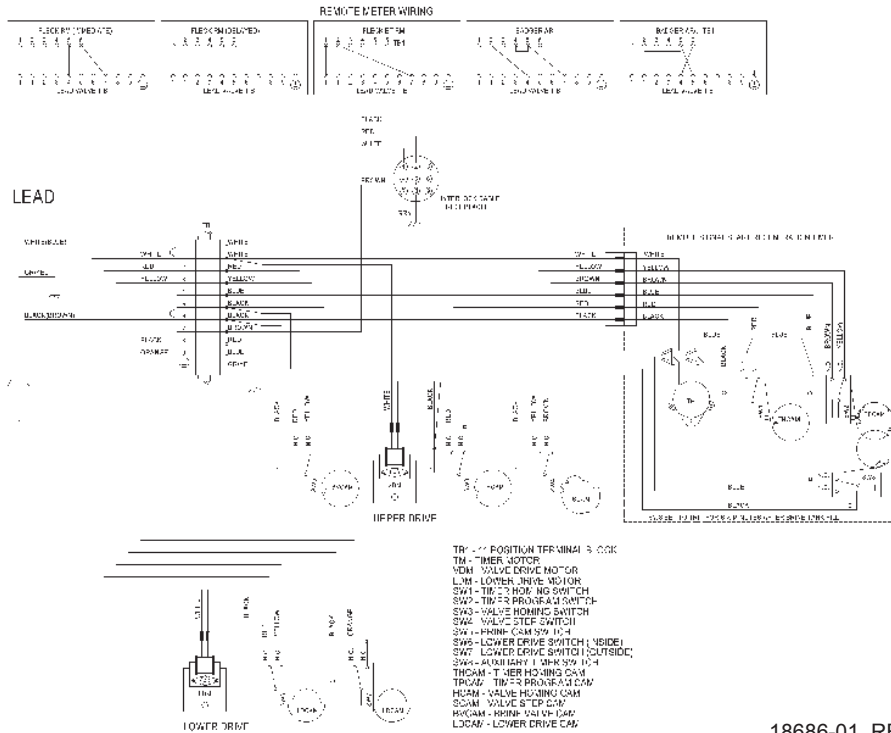
18685-01\_REVD



- NOTE:**  
 1. TWO TANK INTERLOCKED, INDIVIDUAL METER, IMMEDIATE REGENERATION.  
 2. BOTH TANKS NORMALLY IN SERVICE, ONLY ONE TANK IN REGENERATION THE OTHER REMAINS IN SERVICE.  
 3. VALVE SHOWN IN SERVICE.

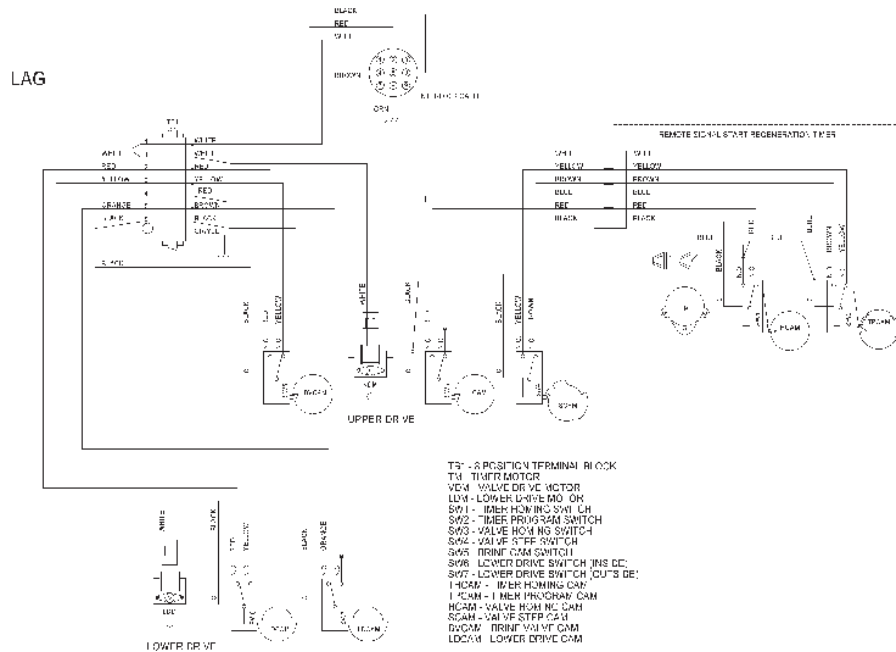
18685-02\_REVD

## System #6 - Series Regeneration Valve Wiring



18686-01\_REVE

- NOTE**
1. TWO TANKS INTERLOCKED, SINGLE REMOTE METER, SERIES REGENERATION.
  2. BOTH TANKS NORMALLY IN SERVICE.
  3. ONLY ONE TANK IN REGENERATION, THE OTHER REMAINS IN SERVICE.
  4. LEAD VALVE REGENERATES FIRST, FOLLOWED IMMEDIATELY BY LAG VALVE.
  5. VALVE SHOWN IN SERVICE POSITION.

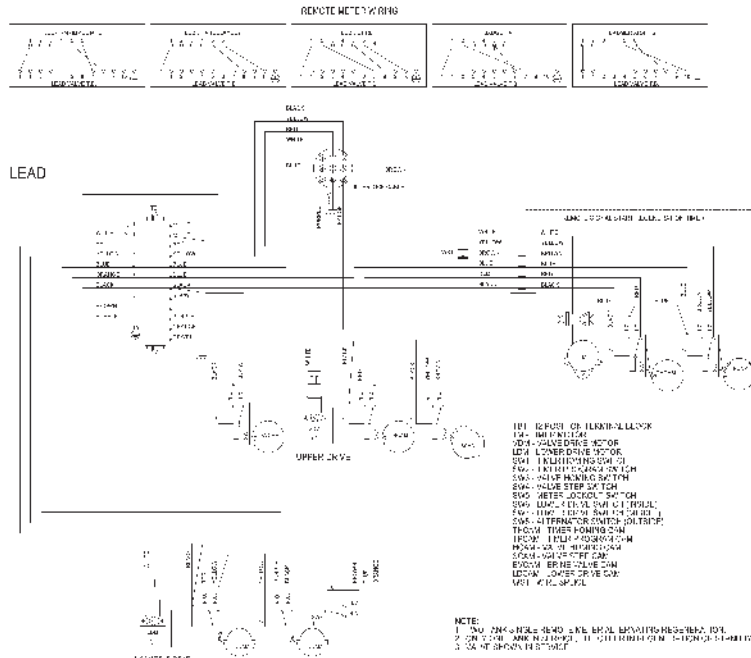


18686-02\_REVE

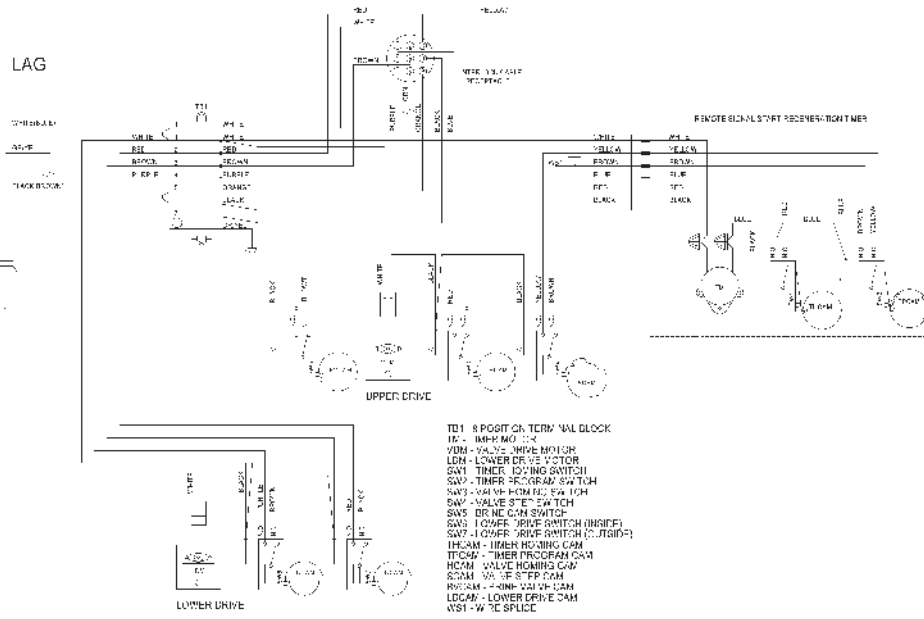
- NOTE**
1. TWO TANKS INTERLOCKED, SINGLE REMOTE METER, SERIES REGENERATION.
  2. BOTH TANKS NORMALLY IN SERVICE.
  3. ONLY ONE TANK IN REGENERATION, THE OTHER REMAINS IN SERVICE.
  4. LEAD VALVE REGENERATES FIRST, FOLLOWED IMMEDIATELY BY LAG VALVE.
  5. VALVE SHOWN IN SERVICE POSITION.

# Wiring Diagrams

## System #7 - Alternating Regeneration Valve Wiring

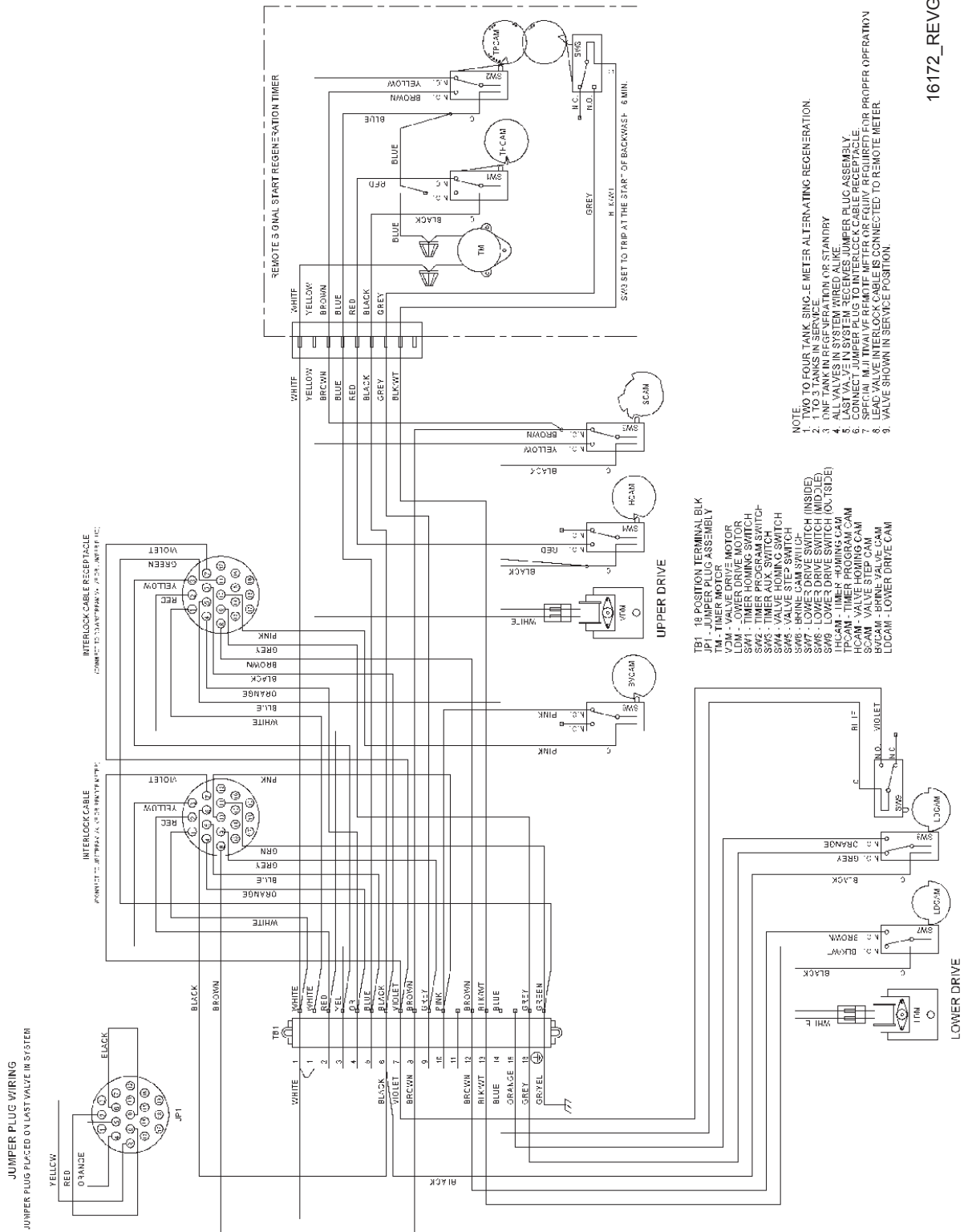


18687-01\_REVE



18687-02\_REVE

## System #7 - Alternating Regeneration Valve Wiring



16172\_REVG

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# Service Assemblies

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## 60036-02... 1800 Brine Valve

1 ..... 11772 ..... Spring  
1 ..... 11774 ..... Retaining Ring  
1 ..... 18713 ..... Brine Valve Body  
1 ..... 16497-01 ..... Brine Stem Assembly  
1 ..... 16498-01 ..... Stem Guide Assembly

## 60277 ..... 1800 Injector Assembly

4 ..... 12473 ..... Screw - Hex Hd.  
1 ..... 15127 ..... Injector Throat  
1 ..... 15128 ..... Injector Nozzle  
2 ..... 15246 ..... O-Ring -116  
1 ..... 16340 ..... Injector Body  
1 ..... 16341-01 ..... Injector Cover

## 60106-00... 3900 Upper Piston Assembly

1 ..... 14818 ..... Clip Piston Rod  
1 ..... 14922 ..... O-Ring - 035  
1 ..... 15125 ..... Piston Rod  
1 ..... 16130 ..... Piston  
1 ..... 16398-0 ..... End Plug Assembly

## 60107-00... 3900 Lower Piston - Hard Water By-Pass

1 ..... 14818 ..... Clip Piston Rod  
1 ..... 16071 ..... Piston  
1 ..... 16072 ..... Piston Rod  
1 ..... 16076 ..... O-Ring - 042  
1 ..... 16399-01 ..... End Plug Assembly - White

## 60107-10... 3900 Lower Piston - No Hard Water By-Pass

1 ..... 14818 ..... Clip Piston Rod  
1 ..... 16082 ..... Piston - No Hard Water By-Pass  
1 ..... 16072 ..... Piston Rod  
1 ..... 16076 ..... O-Ring - 042  
1 ..... 16399-11 ..... End Plug Assembly - Black

## 60131 ..... 3900 Upper Seal Kit

2 ..... 10368 ..... Spacer  
5 ..... 10369 ..... Spacer - Port  
8 ..... 11720 ..... Seal

## 60132 ..... 3900 Lower Seal Kit

4 ..... 16068 ..... Seal  
2 ..... 16069 ..... Spacer - Narrow  
1 ..... 16070 ..... Spacer - Wide

## 60132-01... 3900 Lower Seal Kit, Hot Water

4 ..... 16068 ..... Seal  
2 ..... 16069-01 ..... Spacer, Narrow, Hot Water  
1 ..... 16070-01 ..... Spacer, Wide, Hot Water

## 60057-01... 3900 Upper Drive Motor Assembly - 115 V.

4 ..... 10302 ..... Insulator - Switch  
3 ..... 10872 ..... Screw - Hex Hd.  
1 ..... 11080 ..... Screw - Flat Hd.  
3 ..... 10218 ..... Switch  
2 ..... 10300 ..... Screw - Hex Hd.  
1 ..... 15120 ..... Bracket - Motor Mounting  
1 ..... 16044 ..... Drive Motor - 115 V.  
1 ..... 16052 ..... Bushing  
1 ..... 17797 ..... Bracket - Switch Mounting  
2 ..... 12624 ..... Screw - Pan Hd.

## 60058-01... 3900 Lower Drive Motor Assembly ..... 115 V. System #4

2 ..... 10302 ..... Insulator - Switch  
3 ..... 10872 ..... Screw - Hex Hd.  
1 ..... 11080 ..... Screw - Flat Hd.  
1 ..... 10218 ..... Switch  
2 ..... 10300 ..... Screw - Hex Hd.  
2 ..... 11805 ..... Screw - Pan Hd.  
1 ..... 16044 ..... Drive Motor - 115 V.  
1 ..... 17797 ..... Bracket - Switch Mounting  
1 ..... 16086 ..... Bracket - Motor Mounting



